Teaching and Learning Languages: A Guide

Practice example

Teacher questions
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Introduction to examples

Collected here are examples of teachers’ work. These are drawn from teacher practice and are included here to exemplify aspects of teaching, learning and assessing languages, as discussed in the Guide. Teachers were invited to share their planning and programming documents and members of the project team worked with them to further develop aspects of their work.

Programs

The collection of programs includes primary, middle and senior secondary long and short-term programs. These contain annotations designed to point out specific points of interest for you to consider in your reading of them. At the end of each program you will find a commentary that describes how the program exemplifies selected sections of the Guide.

A selection of teachers’ work

This is a selection of programs and parts of programs, plans for classroom teaching, planned assessment tasks, descriptions of the teaching and learning contexts, investigations and evaluations of practice, and reflections on current practices. It shows teachers engaged in professional thinking, planning, reassessing, and evaluating what they teach, how they teach and who they teach.

About the examples

- These examples of teachers’ planning, practice and reflection are provided for you to examine, consider and perhaps use in expanding your own understanding of language teaching and learning. We know that teachers learn best from other teachers and so we encourage you to look across the set of examples in all languages rather than just the language(s) you teach.

- The examples of teachers’ work included here belong to individual teachers and are taught in a particular context which means that you will not find models that you can instantly adopt and teach. Rather, you will find ideas about teaching and learning that you can use by adapting and reworking them to produce programs, classroom teaching, learning and assessment practices that you can use in your own context.

- The examples of teachers’ work are not included here because they constitute ‘best practice’ or are exemplars of definitive programs for languages teaching and learning. You will find some outstanding approaches to planning and teaching that advance our understanding of how to make languages teaching and learning a rich and effective learning experience for students. You will also find teachers’ honest reflections and evaluations of their pedagogies, questioning what they do and rethinking what they will do.

- The examples of teachers’ work may include some pedagogies of which you may be critical. However, you will also find professional educators striving to make sense of their work with students, language teaching and language learning.
A teacher of primary German examines her use of classroom language for elicitation of deeper understanding.

This example shows the process one teacher used to investigate the effectiveness of her questioning. She found that the use of open questions allowed for the possibility of opening up discussion and developing more follow-up/clarification questions. She found that a series of planned questions was often necessary to ensure that students reached the intended conclusion.
German: Years 3 – 6

My focus for this investigation was: *How can I use questions to encourage intercultural understanding in my students?* I hoped that my findings would be broadly applicable to my future language teaching, providing me with strategies that I would be able to adapt to different learning sequences and units of work.

**Overview of Task 1: Supermarket catalogue**

Students worked in their class ‘table groups’ to analyse a double-sided page from a German supermarket catalogue. Students then shared their findings with the class, and answered my questions about how they worked out the German words. The following questions were used to guide the students’ analysis of the page:

- Which products are being advertised on your page?
- Are there any brands that you recognise?
- Which German words did you recognise?
- Which German words could you work out?

**Overview of Task 2: Furniture catalogue**

Students worked in small groups so that there was one student from each of Years 3, 4, 5 and 6 in their group, to analyse a double-sided page from a German furniture store catalogue. Within each group students took on one of four roles – materials person, scribe, reporter or time-keeper. Students then shared their findings with the class, and answered my questions about how they worked out the German words. Students first answered the following two questions:

- What type of text is it?
- How did you know?

They then filled in a table with the following headings, using the German writing on their page:

- Words that are the same as English
- German words that you recognise
- German words that you can work out

**Overview of Task 3: Take-away pizza menu**

Students designed their ‘ideal pizza’ – a pizza with all their favourite toppings. They were then divided into small friendship groups within Years 3/4 and Years 5/6 groupings. Within these small groups students answered the same questions and filled in the same table as was used in Task 2. The following week the students looked up pizza topping vocabulary in German–English dictionaries, and selected a pizza off the menu which they would order. Afterwards the students participated in a discussion about differences and similarities between common pizza toppings in Germany and Australia. This task is still ongoing at the time of writing up.

**Modifications**

I made several modifications to what I might normally have done in the classroom during the investigation. For example, these activities utilised more authentic materials than the students had previously been exposed to. The activities were also designed to let the students demonstrate what they could understand through the use of their prior knowledge and analytical skills, as opposed to activities which were designed to practise a particular linguistic skill. One modification which I viewed as detrimental in some ways was that there was less spoken target language being used in class discussions. However, it could be argued, that the students’ target language skills benefited from the new vocabulary and analytical skills that they developed while undertaking these tasks.
**Data gathered**

Audio recordings of the class discussions that took place after each activity were the major source of data for my investigation. These were supplemented by my written observations and reflections. The fact that they were being recorded was initially unsettling for the students. They were extremely difficult to settle, and were talking over each other more than usual. The severity of their reactions to being recorded reduced over time, and by the third task they weren’t particularly fussed by it. The novelty appeared to have worn off by that stage.

**Findings**

I used the audio recordings I made of class discussions to analyse the types of questions that I was asking students to elicit their intercultural understanding. I divided the types of questions I was asking into two categories:

- **Closed questions** – commonly questions which have only one correct answer. These could require a ‘yes’ or ‘no’ answer, or require students to recall previously-learnt facts.

- **Open questions** – questions which target higher order thinking skills. These could be questions which require students to apply a rule or concept, or questions which ask students to give an opinion or explain their reasoning.

The following table summarises my findings:

<table>
<thead>
<tr>
<th>Task</th>
<th>Closed questions</th>
<th>Open questions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Task 1</td>
<td>39%</td>
<td>61%</td>
</tr>
<tr>
<td>Task 2</td>
<td>34%</td>
<td>66%</td>
</tr>
<tr>
<td>Task 3</td>
<td>27.5%</td>
<td>72.5%</td>
</tr>
</tbody>
</table>

**Interpreting the information**

My results clearly illustrate a move towards asking students more open questions. I believe that this can be attributed to my own increased awareness of the types of question that I was using to elicit intercultural understanding from students. I came from a starting point of knowing that open questions generally encourage higher order thinking skills in students. As my results show, in Task 1, I was already asking a higher proportion of open questions compared to closed questions. However, when listening to my recording, it was evident that I was not giving students adequate time or opportunity to elaborate on their responses, or to take their reasoning any further. There were some particularly cringe-inducing interactions, where I was not only summarising for the students, but answering for them. For example:

- Student: And we recognised the washing detergent as, like, I don’t know what it’s called, but…
- Teacher: Vollwaschmittel? That one?
- Student: Yeah, because of the…
- Teacher: Because it’s got wasch in it?
- Student: Yeah, because of the wasch, and the container that it’s in as well, sort of.

After listening to the recording of Task 1, I was much more aware of my own bad habits, and how they impacted on the students’ responses. I approached Task 2 slightly differently. Firstly, I planned the students’ groupings to include a spread of abilities. This allowed the younger ones to learn from how more able students went about a task. I also designed a multi-purpose template to guide the students in how to categorise words that they came across. This helped to guide the class discussion later on. I also planned in advance some of the questions to which I wanted the students to respond. This helped me to ask the right types of question on the spot during the discussion, although I still found myself biting my tongue and rephrasing questions half-way through.
I felt that I got higher quality responses from students during Task 2 because of the more considered way in which I was phrasing the questions. I also found that students were more willing to respond to quite challenging questions, such as: ‘Why do you think that there were English words, like “country” and “studio” and “sofa” in the catalogue?’ I made a conscious effort to only ask open questions and to get the students to further explain their reasoning, rather than leading them with closed questions, or answering for them. For example:

Student: We worked out that Schulblade means drawers.
Teacher: How did you work out that Schublade meant drawers?
Student: Because it says that there’s three small drawers and four big drawers. Because that means big, große means big.

I also found that this approach encouraged the students to ask more unsolicited questions about the target language text. For example, one group noticed that the price of items was written in a different way from English, which prompted students to think and ask questions about how different currencies work.

By Task 3, I was feeling more confident in my ability to ask open questions, and found that I was asking them with less difficulty or hesitation. In my observations, the students were also more ‘tuned in’ to the type of questions that they were going to be asked, and were able to respond more readily and demonstrate a deeper understanding than before we started this series of tasks. Students were increasingly able to follow through with a line of thought without me helping them get there, and they continued to come up with spontaneous questions related to the topic at hand. For example:

Teacher: Why do you think in Australia we would have a pizza that has crayfish and scallops and stuff on it?
Student: Germany doesn’t have a sea near, so they wouldn’t be able to have seafood. But how did they get the salmon?

**Evaluation**

I feel that my investigation was successful, as it forced me to re-evaluate whether I was teaching in an intercultural way. This was something which I particularly focused on as an undergraduate teaching student, but I had noticed that I was getting a little lazy in the way I was teaching some topics to students. By lazy, I mean relying more on activities which required students to practise a particular linguistic skill, rather than giving them the opportunity to discover it for themselves.

I was actually surprised at how much of a difference it made to what the students were able to express when I focused on asking open questions. It not only encouraged students to engage in higher order thinking about the topic at hand, but also made students come up with related spontaneous questions. This demonstrated that they were really thinking about what they were working on. This process has trained the students to look at texts in a different and more analytical way.

**Recommendations**

- I encourage all language teachers to record at least one of their class discussions. It is a relatively quick and effective way to learn about the way you speak to students, and about the effect that this has on their learning.
- I recommend that teachers plan some of the questions that they wish to ask in advance, as it can be difficult to come up with well-designed questions on the spot.
- I recommend that all language teachers make an effort to increase the proportion of open questions that they use in discussions with students, as I believe that it helps students to attain greater intercultural understanding.